



# ePledge FAQ



## Is ePledge safe?

Yes! When making a one-time donation via ePledge, donors are directed to a separate, secure, 3rd party processor known as CyberSource so that their information is never retained by the campaign.

## When are ePledge emails sent?

Emails are typically sent weekly but can be sent out more or less frequently depending on your department's preferences. Please check with your Department Executive to see when your department will be receiving emails.

## How are pledges received?

Pledges can be received either by ePledge or through a PDF digital form that can be submitted directly to the SECC. Find the form at:  
<https://www.ncsecc.org/donate-now/>

## What is ePledge?

ePledge is the opportunity to donate online through a secure, user friendly site by clicking a link in an email sent directly to the employee.

## Why should I use ePledge?

ePledge offers state employees a secure, easy, convenient, and affordable way to give via credit card or payroll deduction.

## Can I opt out of emails?

Emails automatically stop once a pledge has been made. Employees may also opt out of by clicking the 'opt out' option after hitting the donate button.

## What information does the SECC need to implement ePledge?

- Time frame of the campaign
- Employee List
- Workplace divisions/offices
- employee work email address
- Employee Beacon ID

